

## **Rates and Holiday**

Circle K9 charges per calendar night. Regardless of drop off time owner will be charged for that night. Late Pick Up Fees are as follow: Pick up on Day of Departure before 3pm, no charge. Pickups after 3 pm, on day of departure will be charged \$30.00 Arrangements may be made to drop off and pick up outside normal times a \$50.00 service fee will be assessed, on top of any late pick-up fees. Outside of normal hours must be made in advance and approved by Circle K9.

### **Drop Off and Pick Up Times**

Monday-Friday 8:30 am-6 pm

### **Saturday 9:00-3:00 pm \*New Hours**

Sunday 10:00 am -3 pm.

### **Holidays**

Circle K9 is closed for pick up and drop offs on the following holidays. New Years Day, Easter, Memorial Day, 4th of July, Labor Day, Thanksgiving, Christmas Day. We are closed at 3 pm, on Christmas Eve and New Years Eve.

Holiday and Peak Season. Circle K9 is in high demand during these time periods, A Deposit is required. There is also 4 Night Minimum Stay. Peak Season defined as Winter Holidays, Spring Break, Memorial Weekend, 4<sup>th</sup> of July week, Labor Day Weekend, Thanksgiving week.

## **Vaccinations and Medical**

**Circle K9 requires all vaccinations to be administered no later than 7 days prior to drop off.**

All pets entering Kennel must be clean and flea free. If upon inspection, this is not the case, a topical once-a-month flea treatment will be applied at Owner's expense, not to exceed \$40.00 unless client has listed a medical reason not to do so.

## **Unaltered Males/Females**

Circle K9 accepts unaltered males and female dogs. If the Owners female dog is in heat or goes into heat while at Circle K9 there is a sur charge. Owner acknowledges that even with these precautions there may be a chance the dog may be impregnated and owner releases Circle K9 from all medical bills and other costs which may be associated with such pregnancy.

## **Special Handling: Aggressive Dogs:**

Circle K9 accepts aggressive dogs at our sole discretion. If a dog can only be handled by one of our trainers for reasons of dropping off/picking up/bathroom rotations etc. These costs will remain until Circle K9 deems the dogs can be safely handled by our Kennel Staff. Dropoff/Pick up times must be arranged in advance and are subject to Circle K9's schedule of Trainers. Please call the office for more information on this process

## **Board and Trains, Boarding with Training**

All Lessons included in Board and Trains must be used within **90 Days** from the day the dog goes home from the original Board and Train. After 90 days any unused lessons are null and void, and do not have any cash value. Lessons are non-transferable to a different owner or dog.

If the dog becomes sick or injured during a Board and Train and is unable to finish the designated time frame. The owner agrees to pay a prorated per night fee for the time the dog was in training to the day the dog goes home. The dog may come back to finish the training once the dog is healthy to do so. The amount paid will be applied to the full price of the board and train.

### **Food:**

Owner acknowledges that Circle K9 uses a high-quality food for the training process. Owner agrees that Circle K9 is not responsible for any medical issues arising from use of such food. Such issues as digestive upset or a manufacturer recall. We feed a high-quality pet food if the owner does not bring the dog's own kibble. There is a sur charge for this service. Circle K9 is not responsible if dog has any adverse reaction to kennel food.

### **Bedding and Toys**

At Circle K9 we do everything possible that your dog is content and comfortable while staying at Circle K9. We offer Kuranda beds and have Kong's available for dogs in need of one. If you choose to bring a toy, it must be one the dog cannot chew up and swallow i.e. Kong/Nyla bone etc. You may bring bedding, but Circle K9 reserves the right to remove the bedding if there is any sign of chewing. Large beds or heavy blankets are not permitted. All items must be machine washable or able to be sanitized. Circle K9 is not responsible for lost or damaged items

### **Abandoned Dogs**

Abandoned Pet-In case of an abandoned dog, Circle K9 will comply with Chapter 70 of the Texas State property Code.